

MEDIATOR/ARBITRATOR NARRATIVE OF STANLEY ZAMOR



For more than fifteen years, Stanley Zamor has been a Florida Supreme Court Certified Mediator. He is certified in Circuit Civil/County and Family Court for the State of Florida and is an approved Primary Trainer. Mr. Zamor is a private mediator with a multi-disciplinary service and has the distinction of being selected, and appointed to Federal and State governmental agency rosters. Mr. Zamor also has the distinction of serving as an arbitrator for Circuit Court, as well as FINRA (securities/consumer claims). Mr. Zamor implements a unique hybrid of conflict resolution styles which contributes to his high satisfaction/settlement rate. He has a keen ability to manage high-conflict personalities/complex legal issues, while assisting participants in achieving mutually beneficial consensus.

Mr. Zamor mediates/arbitrates in the areas of Simple/Complex Litigation, Complex Family, Commercial Business Disputes, Probate, PIP/Workers Compensation, Foreclosure, Tort, Insurance, Construction, Malpractice, Securities, Entertainment and financial matters.

Mr. Zamor is the longest serving President of the Florida Academy of Professional Mediators, Inc. (established in 1988 it is Florida's first statewide not-for-profit ADR resource organization) from 2013-2017; and has been a Diplomate Mediator with the Academy during that time. Mr. Zamor is sought after by organizations and universities to lecture on the processes of Alternative Dispute Resolution ("ADR"), Ethics, and the legal/practical issues regarding ADR and Conflict Resolution Consulting. Mr. Zamor lectures on topics such as analyzing and resolving interpersonal conflicts, Domestic Violence, ethics, foreclosure and diversity, business relationships & disputes, and conflicts regarding labor unions and business organizations (including conflicts within organizational infrastructure and consumer confidence in business organizations). Also, Mr. Zamor has authored and contributed to numerous publications, including (but not limited to) "Mastering the Trial Notebook in Florida"; E-discovery; "Managing Personality Conflicts Within A Law Firm" and "Complex Litigation and Mediation"; "E-discovery and Forensic Computer Researching".

Mr. Zamor earned a Bachelors of Science Degree in Legal Studies/Paralegal Certificate from Nova Southeastern University; a Masters of Science degree in Conflict Analysis/Resolution from Nova Southeastern University, School of Social and Systemic Studies and has completed his Ph.D. research/course studies (2004 ABD). Mr. Zamor has held senior litigation and lead trial team positions throughout his litigation work experience which include, but not limited to, the Attorney General's Office and large/boutique firms.

Mr. Zamor's professional/civic activities include (but not limited to):

- **National Academy of Distinguished Neutrals**, Florida Roster
- **Florida Supreme Court Appointment: Mediator Ethics and Advisory Committee (MEAC)** appointed to 6 year term
- **Broward County School Board:** "Broward Diversity Conference-Equity in Action", Nova Southeastern University, Fall 2015
- **2015 Class IV Broward County Academy**, Fall 2015
- **Miami-Dade Family Court Foster Care Review Panel** – Panel Member
- **ADL, Anti-Defamation League** – Facilitator

- **Florida Academy of Professional Mediators, Inc.** – 2013-2017 President (2nd terms); 2011 Vice-President and Board of Director
- **The Florida Bar Grievance Mediation and Fee Arbitration Program** – Certified Arbitrator and Mediator
- **Florida Supreme Court** – Approved Family/Circuit Civil Mediator Assistant ADR Coach/Trainer
- **American Arbitration Association, Inc. (AAA)** – Lecturer and training participant
- **American Bar Association** - Associate Member, Litigation and Dispute Resolution Section & Forum for Construction Industry;
- **Miami-Dade Chamber of Commerce** – Former Executive Director of the Young Professional Network and Coordinator of the Mentorship Program
- **Broward County Emerging Cultural Leaders** – Selected Leader and Board member
- **ArtServe, Inc.** – Board member.

LECTURES AND PRESENTATIONS:

ADL (Anti-Defamation League) – Facilitator, conducting effective interactive workshops/education programs to educators, administrators, students (middle school to college), and municipalities, regarding bullying/cyberbullying, LGBTQ, bias behavior and hate crimes. 2012 – Present

Presenter/Moderator - "Truth, Lies, and Everything In Between" - Advanced Mediation Training 8 hr CME January 13, 2017

Presenter/Moderator - "Creating Solutions" Advanced Mediation Training 6hr CME October 21, 2016

Presenter/Moderator - "A Mediator's Dilemma" - Advanced Mediation Training 8hr CME December 9th, 2016

Moderator – **Florida Academy of Professional Mediators, Inc.** “Mediating with Parties Protected by The ADA” by Debbie Howells, October 2016

Moderator – **Florida Academy of Professional Mediators, Inc.** - “All I Really Need to Know I Learned from the Financial Affidavit”, June 2016

Moderator – “Avoiding the Pitfalls of Family Communication: Managing Angry, Passive Aggressive and Emotionally Abusive Behaviors at Home, June 2016

Moderator – **Florida Academy of Professional Mediators, Inc.** - “In The Trenches of a Multiparty Dispute”, May 2016

Moderator – Florida Academy of Professional Mediators, Inc., - "The Latest Research, Trends and Interventions in Family Violence for Mediators" - Judith McKay, February 2016

Lecturer – Nova Southeastern University Law School, "Role Play Critiques and Mediator Technique & Skill" Professor Tell, November 2015

Lecturer – Florida Academy of Professional Mediators, Inc., "How to Improve Your Negotiation Skills & Ten Essential Steps to Successful Mediation", October 2015

Broward County Schools Planning/Advisory Committee - Broward Diversity "Equity in Action", October 23, 2015

Lecturer/Creator – Florida Academy of Professional Mediators, Inc., "Family Transitions Through Mediation: The Increased Roles of Fathers and Stories Rarely Told", October 2015

Lecturer – Nova Southeastern University Law School, "Technique, Skill and Communication when Mediating (Not Lawyering, Human Systemics)" Professor Tetunic, August 2015

Lecturer – 23rd Annual Florida Supreme Court Dispute Resolution Center, Orlando August 2015, "The Real Deal I" & "The Real Deal II"

Lecturer/Moderator – Florida Academy of Professional Mediators, Inc., "Mediator Ethics: Appearance, Authority & Agreements.", March 2015

Lecturer/Moderator – Florida Academy of Professional Mediators, Inc., "Hidden Faces of Domestic Violence and How Conflict Resolution Reveals Them", February 2015

Lecturer/Moderator – Florida Academy of Professional Mediators, Inc., "Domestic Violence: It's Not Just A Family Thing – Andrew Wentzell", February 2015

Contributor - American Arbitration Association (AAA) – "Stories Mediators Tell: Best Practices and Tip for Successful Mediation" October 2014

Lecturer – Florida International University, School of Law: "ADR Ethics and Mediator Considerations", October 2014

Lecturer – Nova Southeastern University, School of Law: "Conflict

Resolution From My Side of the Table”, September 2014

Lecturer – 22nd Annual Dispute Resolution Conference, Orlando, FL:
“The Real Deal” August 2014

Lecturer – FAPM, The Academy Exchange: “The Art Of Mediation”
August 2014

Lecturer – MVP (Most Valuable Protégé) Program: “Leaders and the
Decisions to Lead” July 2014

Lecturer – Catalyst Miami “Sound-Out Program”– “Students Making
Decisions as a Leader” March 2014

**Lecturer – 17th Judicial Circuit Broward County Courthouse
Mediation/Arbitration Program Seminar-** “Elements of the Perfect
Settlement Agreement” February 2014

**Lecturer – 17th Judicial Circuit Broward County Courthouse
Mediation/Arbitration Program Seminar -** “Culture Diversity, and
Mediator Awareness of High/Low Context Cultures” February 2014

Lecturer – Nova Southeastern University, Shepard Broad Law Center,
“Mediation Ethics, Practice and Fiction” – November 2013

Lecturer – FIU School of Law, “Navigating the Mediation Process: Tips for
Young Lawyers (and Those Not So Young)” – October 2013

Lecturer – Haitian Bar Association “Common Ethical Issues in Mediation:
What Mediators Must Consider that Parties Do Not Know” October 2013

Lecturer - Broward County Bar Association – “Mediating With Diversity:
Styles Makes Fights” – October 2013

Florida Supreme Court Approved ADR Assistant Coach/Trainer –
Dispute Resolution, Inc. Circuit Civil Mediator Training. Assist with the
training/evaluation of participants focusing on ethics, cultural diversity, and
procedural concerns.

**Lecturer - American Arbitration Association (AAA), Residential
Foreclosure Mediation Program –** Contribute to the specialized training of
mediators in becoming certified residential foreclosure mediators. Summer
2010 and Fall of 2010

**Lecturer - Nova Southeastern University School of Humanities & Social
Science, Department of Conflict Analysis and Resolution –** “Mediation

Theory and Practice”, Winter 2007

Seminar Lecturer & Author - Institute for Paralegal Education “E-Discovery for Paralegals: Definition, Application and FRCP Changes”, September 2007

Lecturer - Florida International University's Center for Labor Research & Studies, Seminar: “Emotion and Conflict in Organizations”, Delivered to Foreign Latin American HR professionals, October 2006

Lecturer - Miami-Dade County College, Paralegal/Legal Assistant Program- “Alternative Dispute Resolution”, October 2006; “Discovery”, November 2006

Lecturer - Nova Southeastern University School of Humanities & Social Science, Department of Conflict Analysis and Resolution - "Mediation Theory and Practice", Winter 2006

University of Miami - Paralegal Certificate Program Core Instructor Winter 2005

Lecturer - Nova Southeastern University School of Humanities & Social Science – “Workshop: Organizational Consulting”, Summer 2003; “Introduction to Conflict Resolution, Organization/Infrastructure Management”, Winter 2003

Lecturer - Florida International University – “Introduction to Alternative Dispute Resolution and Mediation”, Fall 2002 & Fall 2004

**MEDIA/
PUBLICATIONS:**

Miami Herald, Business Monday and Sun Sentinel, LEGACY insert -
An Alternative to Litigation: “Getting What You Want at Mediation”,
October/November 2017

Miami Herald, Business Monday and Sun Sentinel, LEGACY insert -
An Alternative to Litigation: “Let’s Make A Business Decision, Let’s
Mediate”, August 2017

Miami Herald, Business Monday and Sun Sentinel, LEGACY insert –
“Selecting a Mediator: Sword-N-Shield vs Bridge-N-Brick”, July 2017

Miami Herald, Business Monday and Sun Sentinel, LEGACY insert An
Alternative to Litigation: “Addressing Imbalance of Power in Mediation”,
March 2017

Miami Herald, Business Monday and Sun Sentinel, LEGACY insert -
“Diversity on the Bench; What About Diversity in Mediation”; February
10, 2017

Miami Herald, Business Monday and Sun Sentinel, LEGACY insert -
“Two Mountains Can Never Meet, But Two Men Can” ; August 1, 2016

“ExcitementRadio.com” with host Elizabeth Garcia, featured expert
guest for book/chapter review 99 Conflicts to Avoid Topic: “Public
Scene” September 2015

900 am The Talk of the Palm Beaches The Aston Bright Show –
“Nothing is My Fault” discussion framed around community responsibility
and the “school to prison pipeline” <http://astonbright.com>, Spring 2015

The Caucus Newsletter – “The R.P.S. Solution To a Protracted Conflict”
Spring
2014; “Mediator’s Toolbox: Tips Teaching an Old Dog the Same Tricks”
Summer 2014

Miami Herald, Business Monday, Legacy Section - “The Promise of
Mediation: Making Medical Malpractice Litigation More Humane”;
December 16, 2013

101.5 Lite FM Guest Appearance - Interviewed by Host Ellen Jaffe,
“Conflict Resolution: Collaborative Techniques When Settling Condo and
Homeowner Association Disputes”, May 19, 2008;

IPE eNewsletter, “10 Ways to Better Manage Communication and Personality Conflicts in the Law Firm”, August 2008;
Institute for Paralegal Education, NBI, INC., “E-discovery for Paralegals’ Definition, Application and FRCP Changes”, September 2007; & “Mastering the Trial Notebook in Florida”, April 2004

**CIVIC/CHARITABLE
ACTIVITIES:**

ADL (Anti-Defamation League) – Facilitator, **Foster Care Review, Inc.** - Volunteer Foster Care Advocate, Miami-Dade County Family Court; **Certified Youth Football Coach** – USA Youth Football & MXFL (Miami Xtreme Football League); **Broward County Schools Planning/Advisory Committee** - Broward Diversity “Equity in Action” Selected Facilitator, **Miami-Dade Chamber of Commerce** - Young Professional Network- President & Director of Mentorship Program; **Miami-Dade County Equal Opportunity Board and Fair Housing** Volunteer Mediator; **The National Conference for Community Conference and Justice, Human Service Coalition of Dade County, Inc, PBS (WBPT)** Citizen Deliberation Day, 2004 Presidential Election – Moderator

HONORS:

“**SUPERIOR CONTRIBUTION TO THE FIELD OF MEDIATION...**” given by the FAPM presented by Chief of the Dispute Resolution Center, Orlando, August 2017

SUPERIOR PUBLIC SERVICE AWARD CITATION - The Broward County Crime Commission – Crimes of Hate: The Mental Psychosis Behind Hate Crimes In The United States of America, February 10, 2017

Selected to 2015 Class IV Broward County Academy, Fall 2015

Selected as one of Broward County Emerging Cultural Leaders, August 2008

Miami Herald News Paper, Special Section: "Rising Voices" - Selected as one of ten young urban professionals making significant contributions to the community of Miami-Dade County. February 10, 2008

Selected as one of “South Florida’s 40 under 40, Most Influential Black Professionals of 2006” - by *Success South Florida Magazine*, April/May 2006 Issue

Alex Penelas, Mayor of Miami - Appreciation for Mediation Service Award 2000, 2001 & 2002